

## **Brookstreet Gets Tops Marks in its 360° Performance Review**

*Three HR-Related Awards Give Recognition for Excellent Performance from Guests, Employees and the Tourism Industry*

OTTAWA, Ontario, Canada – November 9, 2007 – Guests, employees and the tourism industry all have recently recognized Brookstreet for its leadership in human resource management and creating a positive work environment.

During the Tourism Industry Association of Canada's Tourism Leadership Summit from November 4 - 6, 2007, Brookstreet received the Canadian Tourism Human Resources Council (CTHRC) Award for Excellence in Human Resource Development. This distinction is given to the business that has demonstrated a commitment to professionalism in the Canadian tourism workforce through professional recognition, training, and excellence in human resource management.

Meanwhile, Brookstreet Partners [employees] put the hotel in the Top 10 Employers of Distinction in the National Capital Region. Announced on November 2, 2007, this designation recognizes Brookstreet as an Ottawa employer who demonstrates a commitment to best practices in human resource management, by making it, according to its employees, the ideal place to work.

At the Ottawa Tourism sponsored Stars of the City Recognition Evening on October 30, 2007, Brookstreet was awarded the 2007 Star Property. Stars of the City is a customer service awards program that aims to recognize, educate and motivate front line staff and is achieved by collecting nominations year round that cite real life examples of customer service excellence.

"These awards are the equivalent of a positive 360 degree performance review and a testament of our innovative human resource practices," states Brookstreet's Casting [HR] Director and Certified Human Resources Professional, Chantal Smitheram. "It is very rewarding to be recognized by external sources, but especially by our Partners, and we pledge to continue making Brookstreet an exceptional and desirable place to work."

### **About Brookstreet**

Brookstreet is Ottawa's leading four-diamond hotel with world-class facilities including The Marshes championship golf course, full-service Au Naturel Spa and four-diamond Perspectives Restaurant. In addition to being the proud recipient of the CAA/AAA four-diamond rating for both hotel and restaurant, Brookstreet's Perspectives Restaurant holds the Wine Spectator Award and the VQA Restaurant Award of Excellence. In February 2007, the Hotel Association of Canada awarded to Brookstreet the Human Resources Excellence Award and, in March 2007, the *Regroupement des gens d'affaires de l'Outaouais* recognized Executive Vice-President and General Manager, Patrice S. Basille, as Leader of the Year. For more information about Brookstreet, please visit: [www.brookstreet.ca](http://www.brookstreet.ca).

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